

# Honig's Merchandise Return Form

## How Do I return an item?

1. See if the item meets the criteria for returns below.
2. Fill out all the information in sections 4 and 5 below
3. Pack the item securely
4. Include a photocopy of the receipt
5. Ship to the Honig's location shown on your receipt via prepaid insured carrier.

### Easy Returns and Exchanges

Returns and exchanges are handled without charge if done within 30 days for exchange, store credit, or refund. Try on your items BEFORE you wear it for a game, because once an item has been worn, it MAY NOT be returned except for a manufacture's defect. Shipping and handling charges are your responsibility and are not refundable. SHOES are not returnable if worn, and are not returnable for any reason after the original season for which they were purchased. HATS must be returned IN A BOX to avoid damage in transit. We will not exchange, credit or refund any hat that is not shipped in a box. Pant alteration charges are not refundable.

Non-returnable items include: Items that have been personalized by monogramming, lettering or numbering; briefs or underpants of any kind; worn or washed items; hats which have been creased; slacks that have been altered or hemmed.

### Defective Items

Prior approval must be received before returning items which may be defective. We must receive and inspect the defective item before we issue a replacement. If the return is due to an error on Honig's part, we will correct our error and refund your postage necessary to return that item, up to \$5.00. Please phone prior to returning the item in question

**Call 1-800-468-3284 with questions**

## Return Form

- 1) Original order: Invoice # \_\_\_\_\_  
 2) Reason For Return:

- Need different size  
 Don't want / don't need  
 Unhappy with product  
 Other \_\_\_\_\_

- 3) Send refund or replacement / exchange to:

- a. Name \_\_\_\_\_  
 b. Address \_\_\_\_\_  
 c. City/State/Zip \_\_\_\_\_  
 d. Phone \_\_\_\_\_  
 e. Email \_\_\_\_\_

- 4) List items you are returning (use separate sheet if necessary)

Qty	Item #	Color	Size	Description

- 5) Action:

- a.  Refund by Check  
 b.  Refund by Credit Card from original purchase (list below\*\*\*\*)  
 c.  Exchange for other merchandise

List items you want in exchange (use separate sheet if necessary)

Qty	Item #	Color	Size	Description

\*\*\*\*If there is a balance or refund due on this exchange, please list credit card below

- Visa       MasterCard       Discover

Card # \_\_\_\_\_ EXP \_\_\_\_\_ CVV \_\_\_\_\_

Signature \_\_\_\_\_